

Part 2 Aviation - Other service charges

1. Aviation Ground Services

1.1. Noise protection hangar for aircraft engine test runs Tel. 089/975 21139 Fax 089/975 21136

Utilisation of the noise protection hangar in accordance with Airport User Regulations

| Service | Unit | EUR |
|------------------------------------|--------------------------|--------|
| Maximum take-off mass of aircraft: | | |
| up to 5,700 kg | per hour or part thereof | 39.00 |
| over 5,700 kg up to 14,000 kg | per hour or part thereof | 69.00 |
| over 14,000 kg up to 100,000 kg | per hour or part thereof | 99.00 |
| over 100,000 kg | per hour or part thereof | 181.00 |

1.2 Release of parking positions

| Service | Unit | EUR |
|------------------------------------|-------------|-------|
| Disposition of driver (Marshaller) | per process | 38.00 |

1.3. General Aviation Tel. 089/975 21498 E-Mail: gat@munich-airport.de

1.3.1 Staff rates

| Service | Unit | EUR |
|---|---------------------------------|--------|
| Airport Operations / Traffic operations assistants | per each 15 min or part thereof | 46.00 |
| Repositioning of aircrafts due to customer demand (self-roller) | per process | 225.00 |
| Provision of Shunting Staff / WingWatcher | per process | 85.00 |

1.3.2 Aircraft towing (small aircraft)*

| Service | Unit | EUR |
|---------|------|-----|
|---------|------|-----|

Towing of general aviation aircraft is carried out by the EFM - Gesellschaft für Enteisen und Flugzeugschleppen am Flughafen München mbH.

Contact:

EFM- Gesellschaft für Enteisen und Flugzeugschleppen am Flughafen München mbH

P.O. Box 23 16 25

85325 München- Flughafen

Phone: +49 89 975 9860 0

E-Mail: mucefmsek@dlh.de

<https://www.munich-airport.com/efm-3544561>

EFM has ordered and empowered Flughafen München GmbH (FMG) to collect the charge for towing in the name of and for invoice of EFM. FMG will collect the charges for towing together with its own charges and at the same conditions.

* includes aircraft towing into, or out of hangar, turn around processes (outside the hangar) and other towing services.

1.3.3 GAT - Crew-Room

| Service | Unit | EUR |
|---|--------------|--------|
| Stay - only related with a flight event | max. 8 hours | 185.00 |
| Use and purchase of a towel | per piece | 48.00 |

2. Service Center, Welcome Desks, Lounges and Daily rental

2.1 Service Center servicecenter-t1@munich-airport.de

Lost property

| Item | Unit | EUR |
|--------------------------|-------------|------------|
| Glasses | per item | 6.72 |
| Wallet | per item | 19.33 |
| Computer | per item | 26.05 |
| ATM / credit cards | per item | 8.40 |
| Electric devices | per item | 10.08 |
| Driver's license | per item | 11.76 |
| Purse | per item | 19.33 |
| Jacket / Coat | per item | 8.4 |
| Camera | per item | 15.97 |
| Luggage | per item | 23.53 |
| MP3/4 Player, iPod, etc. | per item | 10.08 |
| Passport / ID | per item | 11.76 |
| Backpack | per item | 21.01 |
| Keys | per item | 15.13 |
| Jewelry | per item | 20.17 |
| Bag | per item | 21.01 |
| Dangerous goods | per item | 12.61 |
| Phone | per item | 21.01 |
| Watch | per item | 16.81 |
| Wagon | per item | 16.81 |

Items not listed above are invoiced at a rate of 6.72 EUR (net).

Items which are were withheld by the authorities during a baggage inspection are invoiced at a rate of 12.61 EUR (net).

| Left luggage Terminal 1 and Terminal 2 | | |
|---|----------------------------------|------------|
| Item | Unit (per piece and hour) | EUR |
| Hand luggage up to 8 kg (max. 35 x 50 x 20 cm) | up to 5 h | 5.04 |
| | each 24 h period | 8.40 |
| Normal luggage up to 20 kg (max. 90 x 60 x 30 cm) | up to 3 h | 6.72 |
| | up to 24 h | 10.08 |
| Bulky luggage up to 40 kg (max. 90 x 60 x 30 cm) | up to 3 h | 8.40 |
| | up to 24 h | 13.45 |
| Bulky luggage up to 40 kg (max. 90 x 60 x 30 cm) | up to 3 h | 10.08 |
| | up to 24 h | 16.81 |
| Bicycle, golf bag, skis up to 15 kg | up to 3 h | 12.61 |
| | up to 24 h | 15.13 |
| Surfboard (per board in bag) | up to 3 h | 15.13 |
| | up to 24 h | 18.91 |
| Dangerous goods | one-time charge | 16.81 |
| Baby seat | up to 24 h | 1.68 |
| Buggy | up to 24 h | 3.36 |

| Deposit of Items | | |
|-------------------------|----------------------------------|-----------------------------|
| Service / Item | Unit (per piece and hour) | EUR |
| Deposit item | | see Left Luggage price list |
| plus handling charge | one-time charge | 6.72 |

| Cloakroom Service | | |
|---|----------------------------------|------------|
| Service / Item | Unit (per piece and hour) | EUR |
| One item of clothing (i.e. coat, scarf, shoes...) | up to 24 h | 3.36 |
| | each add. 24 h period | 1.68 |

| Copying and Fax Service | | |
|--------------------------------|--------------|------------|
| Service | Unit | EUR |
| Copying Service DIN A4 b/w | per page | 0.59 |
| Copying Service DIN A4 color | per page | 1.09 |
| Copying Service DIN A4 b/w | double-sided | 0.84 |
| Copying Service DIN A4 color | double-sided | 1.85 |
| Copying Service DIN A3 b/w | per page | 0.84 |
| Copying Service DIN A3 color | per page | 2.52 |
| Copying Service DIN A3 b/w | double-sided | 1.68 |
| Copying Service DIN A3 color | double-sided | 3.36 |

| Print USB-Stick | | |
|------------------------------|--------------|------|
| Copying Service DIN A4 b/w | per page | 2.10 |
| Copying Service DIN A4 color | per page | 3.78 |
| Copying Service DIN A4 b/w | double-sided | 4.12 |
| Copying Service DIN A4 color | double-sided | 7.48 |

| AirPrinter DIN A4 | | |
|------------------------------|----------|------|
| Copying Service DIN A4 b/w | per page | 1.26 |
| Copying Service DIN A4 color | per page | 2.10 |

| | | |
|--------------|----------------|------|
| Fax Service* | first page | 2.10 |
| | each add. page | 1.09 |

| Shower | | |
|---------------------|---------|------------|
| Service | | EUR |
| shower | per use | 21.01 |
| Deposit for the key | | 16.81 |

| replacement pieces | | |
|---------------------------|----------------|------------|
| Leistung | Einheit | EUR |
| Processing charge | | 16.81 |

| Storage of material at the service center | | |
|--|------------------|------------|
| Item | Unit | EUR |
| Storage of material (no separate access) | per ½ square | 15.13 |
| | per square meter | 27.73 |
| | per pallet | 40.34 |
| Storage of material (separate access) | | on request |

2.2 Check-In Counter

| Charges for Check-In Counter usage | | |
|---|---------------|------------|
| Service / Item | Unit | EUR |
| up to 3,000 local boarding passengers per month | per Passenger | 0.13 |
| over 3,000 local boarding passengers per month | per Passenger | 0.10 |
| for less than 100 local boarding passengers per month a minimum rate is charged | lump sum | 12.78 |
| Cash payment | per flight | 5.11 |

2.3 Welcome desks welcomedesk@munich-airport.de

| Counter permanent and mobile counter | | |
|--|-------------|------------|
| Service | Unit | EUR |
| Coordination/administration | per item | 198.00 |
| Basic charge for first day | per item | 270.00 |
| For each add. day | per item | 150.00 |
| Sign posting incl. assembly (permanent counter) | per counter | 380.00 |
| Sign posting incl. assembly (mobile counter) | per counter | 220.00 |
| Installation of customer signange (mobile and permanent counter) | per counter | 75.00 |

| Telecommunications (Phone/fax equipment) | | |
|---|-------------|------------|
| Service | Unit | EUR |
| Set-up fee | per phone | on request |
| Daily rental | per phone | on request |
| Daily rental | per unit | on request |

| Other mobile accessories | | |
|---------------------------------|------------------------|------------|
| Service | Unit | EUR |
| Poster stand | per each day and piece | 90.00 |
| Tensator stand | per each day and piece | 50.00 |
| Desk for surveys | per each day and piece | 90.00 |

Posters are provided by the customer in DIN A1 (portrait format).

| Further/other personal assistance | | |
|---|---------------------------------|------------|
| Service | Unit | EUR |
| Support staff | for each ¼ hour or part thereof | 34.00 |
| Surcharge between 8:00 p.m. and 6:00 a.m. and on Sundays and holidays | for each ¼ hour or part thereof | 17.00 |

| 2.4 Lounges | | |
|------------------------------|---------------------------|--------------------------|
| Airport Lounge Europe | Tel. 089/975 21323 | Fax 089/975 21336 |
| Airport Lounge World | Tel. 089/975 21324 | Fax 089/975 21336 |

| Service | Unit | EUR |
|-----------------------------------|--------------------|------------|
| Lounge stay Airport Lounge Europe | per person / visit | 43.70 |
| Lounge stay Airport Lounge World | per person / visit | 60.50 |

| 2.5 VIP Services | | |
|-------------------------|---------------------------|--------------------------|
| | Tel. 089/975 21330 | Fax 089/975 21336 |

VIP Service
 Our **VipWing** services cover all services relating to VIP support and the use of all function areas of our VIP terminal.
 The VipWing suites are not included, but can be booked separately.*

| Service | Unit | EUR |
|--|--|------------|
| Departure (scheduled/private flight) | Basic price for one person | 529.41 |
| | Every additional person | 277.31 |
| Arrival (scheduled/private flight) | Basic price for one person | 529.41 |
| | Every additional person | 277.31 |
| Transfer (scheduled/private flight) | Basic price for one person | 697.48 |
| | Every additional person | 361.34 |
| Special flight without VipWing terminal | 10 - 50 persons | 3,193.28 |
| Departure/Arrival | > 50 persons | 4,621.85 |
| Special flight without VipWing terminal | 10 - 50 persons | 4,033.61 |
| Transfer | > 50 persons | 5,378.15 |
| Accompanying person/ >> meeter & greeter << | Per accompanying person staying with the VIP guest in the lounge or suite area (accompaniment from/to the airplane by max. 1 accompanying person possible) | 92.44 |

| Additional services in conjunction with the VipWing Suites | | |
|---|---|----------------------|
| Cancellation | Up to 48 h prior to flight | free of charge |
| | As of 48 h prior to flight | 80 % of order value |
| | No Show | 100 % of order value |
| Last-minute surcharge | If you register less than 48 hours before your flight | 30% of order value |

*booking options exclusively by availability

VIP Suites

To help you enjoy maximum privacy, we recommend that you book one of our VipWing suites. This can be booked in addition to or separately from a flight. You can also prebook personal catering requests for your stay in the suites.*

| Service | Unit | EUR |
|---|---|------------------|
| Herrenchiemsee Castle (with relaxation zone) | | free of charge |
| Neuschwanstein Castle (with dining / conference table and lounge area) | For the first three hours For each additional commenced hour | 470.59 126.05 |
| Nymphenburg Castle (with bedroom, work and lounge area) | For the first three hours For each additional commenced hour | 470.59 126.05 |
| Schleißheim Castle (conference suite with conference equipment) | For the first three hours For each additional commenced hour | 470.59 126.05 |
| Guest rate | Visitors / conference attendees with Vip support | 92.44 |
| Catering on request | Personal catering requests | Upon request |

Additional services in conjunction with the VipWing Suites

| | | |
|--------------|--|----------------------|
| Cancellation | Up to 48 h prior to flight / suite booking | free of charge |
| | As of 48 h prior to flight / suite booking | 80 % of order value |
| | No Show | 100 % of order value |

*booking options exclusively by availability

2.6 Special flight with use of exclusive terminal infrastructure

| Service | Unit | EUR |
|---|---------------------|--------------|
| Special flight with use of exclusive terminal infrastructure (f.e. T1F) | single flight event | upon request |

2.7 Meet and Assist Service meetandassist@munich-airport.de

Basic prices

| Service | Unit | EUR |
|--|----------------------------|----------------|
| Meet and Assist Service (Departure - 120 min.) | Basic price for one person | 200.00 |
| Meet and Assist Service (Departure - 120 min.) | Every additional person | 75.00 |
| Meet and Assist Service (Departure - 120 min.) | Children (0-6) | free of charge |
| Meet and Assist Service (Arrival - 60 min.) | Basic price for one person | 150.00 |
| Meet and Assist Service (Arrival - 60 min.) | Every additional person | 75.00 |
| Meet and Assist Service (Arrival - 60 min.) | Children (0-6) | free of charge |
| Meet and Assist Service (Transfer - 45 min.)* | Basic price for one person | 250.00 |
| Meet and Assist Service (Transfer - 45 min.)* | Every additional person | 75.00 |
| Meet and Assist Service (Transfer - 45 min.)* | Children (0-6) | free of charge |

*Departure und arrival within maximum 3 hours

**Departure and arrival

Special additional services:

| Service | Unit | EUR |
|--|---------------|-------|
| Language service | per operation | 45.00 |
| Pick-up (at Parking garage/ S-Bahn/ Lounge etc.) | per operation | 45.00 |
| Reebooking fee | per operation | 45.00 |
| Nameplate (in national language) | per operation | 20.00 |
| Fast Track | per person | 30.00 |
| Tax Refund | per person | 30.00 |
| Split-Support | per person | 30.00 |

Meet and Assist Service Cancellation

| Cancellation | EUR |
|---|--------------------------------|
| up to 48 hours prior to handling | free of charge |
| from 48 hours prior to handling | 60% of total amount incl. VAT |
| from 24 hours prior to handling | 80% of total amount incl. VAT |
| No-show fee | 100% of total amount incl. VAT |
| Last Minute Surcharge from 12 hours before handling | 25% of total amount |

2.8 Photography and filming at Munich Airport **fotofilm@munich-airport.de**

Photo shoots

| Service | Unit | EUR |
|--|--|------------|
| fixed charge for coordination and administration | | 198.00 |
| basic charge | for the first hour of shooting | 198.00 |
| rate | for each additional ¼ hour or part thereof | 34.00 |

Film shoots

| Service | Unit | EUR |
|--|--|------------|
| fixed charge for coordination and administration | | 198.00 |
| basic charge | for the first hour of shooting | 330.00 |
| rate | for each additional ¼ hour or part thereof | 66.00 |

Support staff for filming and location inspections

| Service | Unit | EUR |
|---|---------------------------------|------------|
| Support staff | for each ¼ hour or part thereof | 34.00 |
| Surcharge between 8:00 p.m. and 6:00 a.m. and on Sundays and holidays | for each ¼ hour or part thereof | 17.00 |

Shootings related to news coverage and reporting (both film and television) as well as films produced on behalf of airlines exclusively for advertising and training purposes are free of charge.

2.9 Language service **Tel. 089/975 21312** **Fax 089/975 21356**

| Service | Unit | EUR |
|------------------|---------------------------------|------------|
| Language service | for each ¼ hour or part thereof | 34.00 |

3. Market Research, Analysis, Flight Schedule and Passenger Survey

3.1 Market Research Tel. 089/975 22301 or 22350 Fax 089/975 22306

| Service | Unit | EUR |
|------------------|----------------|--------|
| Advisory service | work < 30. Min | 99.00 |
| | work > 30. min | 185.00 |

3.2 Passenger survey Tel. 089/975 22315 Fax 089/975 22306

| Service | Unit | EUR |
|------------|------------------|---------|
| Terminal 1 | lump sum per day | 950.00 |
| Terminal 2 | lump sum per day | 1200.00 |

4. General Terms and Conditions

4.1 Scope

With these tariff regulations, Flughafen München GmbH (FMG), Nordallee 25, 85326 München-Flughafen, publishes its basic terms for services, business errands and other activities (in the following referred to as "services") performed by FMG's Aviation division or its corporate group companies as well as the applicable prices.

Prices are subject to change without notice.

Contractual relationships exist only with the FMG group company from which a service is ordered.

The General Terms and Conditions as well as the prices stipulated in these tariff regulations also apply in the absence of an explicit order if FMG can claim reimbursement of expenses based on agency of necessity.

Individual services may be subject to additional general terms and conditions apart from the following General Terms and Conditions. In such cases, these specific general terms and conditions shall take precedence over the following General Terms and Conditions.

Any general terms and conditions of the party ordering services shall not apply even if FMG or its corporate group company is aware of them and does not explicitly object.

4.2 Calculation Units

For services subject to an hourly rate, the minimum rate is half an hour unless otherwise stated. Usage exceeding the minimum rate will be rounded up to the next half hour.

4.3 Value added tax (VAT)

Charges as stated in these tariff regulations or elsewhere are quoted net of VAT. Consequently, companies domiciled in Germany must pay VAT at the applicable rate in addition to the charges except in the case of tax-free aviation revenues as defined by law. In the latter case, the company must demonstrate that the statutory prerequisites are fulfilled. (Section 4 No. 2, 8 of the VAT Act (UStG)).

4.4 Contract conclusion

Unless the written form is not stipulated or required by law, orders placed with FMG or an FMG corporate group company are subject to the confirmation of one of the parties in text form (e.g. by e-mail). This shall not apply to cash transactions or if confirmation of the contractual terms in text form cannot be expected under the circumstances.

4.5 Terms of payment

Invoices are payable within 10 days after the invoice date with all payment-related costs and expenses covered by the principal, unless otherwise agreed.

If an invoice issued by FMG requires the recipient to verify the accuracy of the invoice and object to any discrepancies within a reasonable period, the invoice shall be deemed as accepted if no objections are raised by the recipient within that period. One month starting with the date of the invoice shall be deemed a reasonable period unless FMG specifies a longer period. General principles of law concerning the consequences of silence in business dealings under even shorter deadlines shall remain unaffected.

Until further notice the FMG corporate group will continue to issue hard copy invoices. FMG can make the transition to electronic invoicing using one of the channels permitted under tax law at any time. By placing an order, the purchaser accepts these terms.

4.6 Collateral

FMG can determine at its own discretion that appropriate and equitable collateral must be provided to secure outstanding or prospective receivables as well as the type, maximum amount and any other conditions related to the collateral agreement. The agreed terms can be amended in response to any material change in circumstances.

4.7 Overhead charges for commercial and technical processing

If services are delivered by third parties on behalf of FMG a surcharge for own expenses of 15% will be charged by FMG in addition to the fee of the third party.

4.8 Liability

Claims for damages against FMG, regardless of the legal grounds, including culpa in contrahendo or unlawful actions, shall be excluded, unless they are due to gross fault (intent or gross negligence) on the part of FMG or a party acting on its behalf or the culpable violation of a material contractual obligation.

If claims for damages are not excluded as specified above, they shall be limited to the restitution of the damage that is typical of the contract and is foreseeable by FMG, unless they are due to gross fault on the part of FMG or a party acting on its behalf.

In the case of rentals of materials or equipment by FMG or another party, no liability shall apply for defects existing at the time of rental (pursuant to Section 536a of the German Civil Code (BGB)) if the renter is not to blame for the defect.

Claims for damages for wasted expenditure in place of claims for damages shall not exceed the latter.

The liability of Terminal 2 Gesellschaft mbH & Co oHG, other FMG affiliates, the other providers of the services specified herein and liability of the employees of each provider and parties acting on their behalf shall be limited in the same way.

Liability for damage from injury to life, limb or health shall remain unaffected.

4.9 Applicable Law, Place of Delivery, Miscellaneous

Business relations between FMG and the respective user or other debtors are subject to German substantive law. The place of performance for each of the parties is exclusively defined as Munich Airport International.

In case of disputes arising from the contract the court of jurisdiction of FMG and the party ordering services shall be determined solely by this place of performance.

If any part of these general terms and conditions proves ineffective, this shall have no effect on the effectiveness of the remaining terms and conditions.

The German version of these general terms and conditions is authoritative. Translations are provided for information purposes only.