Information on data protection

1. Introduction

This information relates to collecting and processing of personal data in connection with service requests submitted to Common User Lounges.

2. Responsible for content

Flughafen München GmbH [business address: Nordallee 25, 85356 München-Flughafen, Email: culmanagement@munich-airport.de]

3. Data Protection Officer

The Data Protection Officer of Flughafen München GmbH, Nordallee 25, 85356 München-Flughafen, Email: datenschutzbeauftragter@munich-airport.de

4. Processing of personal data, purpose of processing

Your data will be processed solely for the following purposes:

- Collection of data for access control (name matching)
- For billing

5. Legal basis for the processing of personal data

- Consent of the data subject [Art. 6 Par. 1 sentence 1 a] of the EU General Data Protection Regulation (GDPR)]
- Processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract [Art. 6 Par. 1 sentence 1 b] GDPR).
- Legitimate interests [Art. 6 Par. 1 sentence 1 f] GDPR] access control, enforcement of claims as well as documentation
6. Recipient

- Internal recipients: Employees of the relevant specialized departments
- External recipients: The airline concerned or the service provider acting on its behalf, tour organizers, issuers of [bonus] card programmes or other companies with lounge access agreements.
- Companies of the Flughafen München Corporation: Regarding the granting of access to the Airport Lounge World and the related commissioned processing activities pursuant to Art. 28 GDPR.

7. Transfer to third countries

To book or obtain access authorization through a provider in a third country outside the European Union, data is transferred to this provider for invoicing purposes. This is permitted under data protection laws, as the requirements pursuant to Art. 44 ff. GDPR are met. This applies in particular if an adequacy decision applies or if appropriate guarantees are made [such as the signing of a standard data protection clause or binding corporate rules on the part of the provider]. In the absence of an adequacy decision or appropriate guarantees, Art. 49 Par. 1 sentence 1 c] of the GDPR shall apply.

8. Duration of storage

The personal data will be deleted from the access management system six months after the last visit.
Personal data related with the invoice will be kept for 10 years based on legal retention period.

9. Data protection requests: Rights of the concerned parties to information, rectification, erasure, restriction of processing, objection, portability and withdrawal of consent.

Data subjects have rights to information on the personal data concerned, rectification, erasure, restriction of processing, objection to processing and portability of the data. In addition, data subjects have the right to withdraw a declaration of consent at any time.

Data protection enquiries on Common User Lounges requests: To exercise rights related to requests for Common User Lounges, the party submitting the request can initiate contact, preferably by email at the following address: culmanagement@munich-airport.de.
Rectification of data: In particular in case of changes or errors in the indicated data of the party submitting the request, the data subject can have the data rectified. Contact in such cases can be made as described by email at culmanagement@munich-airport.de.

General data protection enquiries: To exercise other rights, please contact the following email address: datenschutzanfrage@munich-airport.de

10. Right to submit complaints to the supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of personal data relating to you violates the law. The supervisory authority in the state of Bavaria responsible for the non-public area of the airport is: The Bavarian State Office for Data Protection Supervision, Ansbach.

11. Obligation to provide personal data

The registration for a Common User Lounge is a quasi-contractual legal relationship; the provision of data is necessary for delivering the services in question.

12. Automated decision making [including profiling] and the consequences

No automated decision making is carried out.

13. Reference to further information

Additional information on data protection can be found in the General Privacy Statement of Flughafen München GmbH under the following link: https://www.munich-airport.com/privacy-policy-376755

14. Status of this information: June 09, 2022