

Conditions of Carriage for the Passenger Transport System (PTS) at Munich Airport, Terminal 2

Effective: April 12, 2022



Dear passengers,

To ensure that you can use Munich Airport's Passenger Transport System safely and comfortably, these Conditions of Carriage are intended to make you aware of a few important rules of conduct on the platforms and in the PTS trains.

§ 1 Scope of application

The Conditions of Carriage apply to the transport of persons as well as personal items and animals in the PTS trains at Munich Airport.

By entering the platform at a station, the passenger accepts the Conditions of Carriage.

§ 2 Entitlement to transport

- (1) The following persons are entitled to transport:
 1. Passengers with a valid plane ticket,
 2. Persons working at Munich Airport who have the necessary access authorization for the security restricted area.
- (2) Persons using the PTS are not entitled to a seat. Seats must be vacated for persons with reduced mobility if required.
- (3) Up to four baby carriages and one wheelchair can be transported in each PTS car. Passengers travelling with a baby carriage or a wheelchair are responsible for the safe placement of these items.

When travelling with a wheelchair, the designated wheelchair area must be used. This offers a secure restraint while the PTS train is in motion.

§ 3 Conduct of passengers

- (1) When using the PTS, passengers must be considerate of other persons and conduct themselves in a manner that does not interfere with the safe and smooth operation of the system or endanger their own safety.
- (2) The instructions of the operating staff and the airport staff must be followed.
- (3) In particular, passengers are prohibited from:
 1. opening vehicle or platform doors themselves,
 2. opening doors in buildings without authorization,
 3. leaving the official routing,
 4. misusing emergency brake systems,
 5. disrupting the usability of operating facilities or vehicles.
- (4) When the closing of doors is announced or when doors are closing, passengers may no longer enter or exit the train. Passengers are required to hold on during the ride.



- (5) Passengers shall enter and exit the train promptly and move all the way into the car to allow others to board.
- (6) Children must be supervised by their accompanying person. In particular, the accompanying person shall ensure that children do not kneel or stand on the seats.

§ 4 Transport of personal items and animals

- (1) Personal items and animals must be stored and watched to ensure that they do not endanger the safe and smooth operation of the PTS or cause inconvenience or injury to other passengers.
- (2) In general, animals can only be taken in suitable carriers. The transport of assistance dogs accompanying and supporting a disabled person is permitted without a carrier. Animals are not allowed on seats.
- (3) Items transported in the PTS cannot exceed the usual dimensions for hand luggage. All luggage and other items must be stored safely in place by the person transporting them.

§ 5 Lost property, unattended luggage

If you notice lost property or unattended luggage, please inform the staff at the Passenger Transport System (PTS) immediately.

§ 6 Liability

The Operator is liable for injury to or death of a passenger and for damage to items carried by or in the possession of a passenger in accordance with the generally applicable regulations. For property damage, the Operator is liable for each person transported up to a maximum amount of EUR 1,000.00. The limit of liability does not apply in case of damage resulting from intentional actions or gross negligence.

§ 7 Place of jurisdiction

The place of jurisdiction for any and all disputes arising from these Conditions of Carriage is the location of the Operator's headquarters.

We wish you a nice stay and a safe and pleasant journey.