



Information on data protection

1. Introduction

This information relates to the processing of personal data in connection with "Meet and Assist" service requests.

2. Responsible for content

Flughafen München GmbH (business address: Nordallee 25, 85356 München-Flughafen, Email: meetandassist@munich-airport.de)

3. Data Protection Officer

The Data Protection Officer of Flughafen München GmbH, Nordallee 25, 85356 München-Flughafen, Email: datenschutzbeauftragter@munich-airport.de

4. Processing of personal data, purpose of processing

Your data will be processed solely for the following purposes:

- Storage and processing passenger data to organize the service.
- Issuing the invoice.

5. Legal basis for the processing of personal data

- Consent of the data subject (Art. 6 Par. 1 sentence 1 a) of the EU General Data Protection Regulation (GDPR)
- Processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract (Art. 6 Par. 1 sentence 1 b) GDPR).

6. Recipient

- Internal recipients: Employees of specialized department
- External recipients: Accounting service providers

7. Transfer to third countries

It is not intended to transfer the data to any third country outside the European Union.



8. Duration of storage

The data will be deleted three years after your last visit. This enables us to maintain the quality of our services and answer any follow-up questions.

9. Data protection requests: Rights of the concerned parties to information, rectification, erasure, restriction of processing, objection, portability and withdrawal of consent.

Data subjects have rights to information on the personal data concerned, rectification, erasure, restriction of processing, objection to processing and portability of the data. In addition, data subjects have the right to withdraw a declaration of consent at any time.

Data protection enquiries on Meet and Assist service requests: To exercise rights related to requests for Meet and Assist services, the party submitting the request can initiate contact, preferably by email at the following address: meetandassist@munich-airport.de.

Rectification of data: In particular in case of changes or errors in the indicated data of the party submitting the request, the data subject can have the data rectified. Contact in such cases can be made as described by email at meetandassist@munich-airport.de.

General data protection enquiries: To exercise other rights, please contact the following email address: datenschutzanfrage@munich-airport.de.

10. Right to submit complaints to the supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement, if you consider that the processing of personal data relating to you violates the law. The supervisory authority in the state of Bavaria responsible for the non-public area of the airport is: The Bavarian State Office for Data Protection Supervision, Ansbach.

11. Obligation to provide personal data

The registration for Meet and Assist services is a quasi-contractual legal relationship; the provision of data is necessary for delivering and invoicing the services in question.



12. Automated decision making (including profiling) and the consequences

No automated decision making is carried out.

13. Reference to further information

Additional information on data protection can be found in the General Privacy Statement of Flughafen München GmbH under the following link:
<https://www.munich-airport.com/privacy-policy-376755>

14. Status of this information: May 10, 2018