Information
Munich Airport from A to Z
Living ideas – Connecting lives

5 Star Airport
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Overview plan of the airport

Terminal 1
T1 consists of the departure/arrival areas [A–D and F] plus an arrival-only area [E]. All facilities for handling passengers are located at level 04 (street level).

Terminal 2
T2 [G, H] is divided into an arrival level [03] and two departure levels [04 and 05]. It is used by Lufthansa, the Star Alliance and other partners of Lufthansa.

Gates K and L in T2 satellite can be reached by means of an underground passenger transport system.

München Airport Center [MAC]
The München Airport Center houses check-in counters, the »municon« conference center and the car rental center and has an underground rapid transit train station.

Parking
P1–P5, P7, P8 and P20 in the direct vicinity of the terminals

Rail services [S-Bahn]
The rapid transit rail lines S1 and S8 alternately serve the stops »Besucherpark« [Visitors Park] and »Flughafen München« [Munich Airport] about every ten minutes.

Visitors Park
The Visitors Center offers interesting insights into how the airport runs. Visitors can enjoy the best view of the apron and north runway from the viewing hill.

Shopping and dining
In addition to connections to all over the world, Munich Airport offers more than 170 shops and some 50 places where you can eat and drink.

Internet
www.munich-airport.de ➔ Passengers and visitors
/ Terminal 2 (Gates G, H)

Level 05
- Gates H01 – H08
- Gates H09 – H18
- Gates H19 – H28
- Gates H29 – H38
- Gates H39 – H48

Level 04
- Gates G01 – G08
- Gates G09 – G18
- Gates G19 – G28
- Gates G29 – G38
- Gates G39 – G48

Level 03
- Gates K01 – K08
- Gates K09 – K18
- Gates K19 – K28
- Gates K29 – K38
- Gates K39 – K48

Overview

- Departures level
- Arrivals level

Key:
- Public area
- Passenger zone
- Departures/arrivals
- Information
- Washrooms
- Showers
- Elevators/stairs
- Lounges

- Baggage claims
- Baggage check
- Room for prayer and quiet
- Service Center Airport
- Buses
- Taxis
- Parking

- Shops
- Restaurants
- Services
- Travel value/duty free
- Pharmacy
- Banks & tax refund
- Lufthansa Service Center
- Napcab sleeping cabins
- Travel market
- Recreation area
- Smokers Lounge
- Entrances/exits
Terminal 2 satellite (Gates K, L)

Overview

Passenger zone
Washrooms
Showers
Baggage check
Lounges

Shops
Restaurants
Services

1. Duty Free
2. Banks & tax refund
3. Lufthansa Service Center
4. Napcap sleeping cabins
5. Smokers Lounge
6. Recreation area

Pier North
Level 05
Gates L04 – L10
Gates K04 – K10
Gates K01 – K09

Level 04
Gates L01 – L09
Gates L11 – L19
Gates L21 – L27

Pier South
Gates L22 – L30
Gates K12 – K18
Gates K20 – K30
Gates K11 – K19
Gates K21 – K27

Access to Gates H
Access to Gates G
### Service Center

**Service Center MAC**  
MAC, level 03  
servicecenter@munich-airport.de  
Open 24 hours a day

- Tickets: for the Airport-City-Bus
- Fax service and scanning service: first page €1.60, each further page €0.70
- Cloakroom service: Safekeeping of clothing; per item [e.g. coat, scarf] €3.00 for up to 24 hours and €1.00 for every further 24 hours
- Left luggage office (prices per item and hours):

<table>
<thead>
<tr>
<th>Type of luggage/weight</th>
<th>up to 3 hours</th>
<th>up to 24 hours</th>
<th>every further 24 hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand luggage up to 5 kg</td>
<td>€2,30</td>
<td>€3,80</td>
<td>€2,80</td>
</tr>
<tr>
<td>Hold luggage up to 20 kg</td>
<td>€3,80</td>
<td>€4,80</td>
<td>€3,80</td>
</tr>
<tr>
<td>Bulky luggage up to 30 kg</td>
<td>€4,80</td>
<td>€8,00</td>
<td>€6,50</td>
</tr>
<tr>
<td>Bulky luggage up to 40 kg</td>
<td>€7,50</td>
<td>€10,00</td>
<td>€8,50</td>
</tr>
</tbody>
</table>

- Deposit of property: See »Left luggage office« for the prices plus a handling charge of €3.00
- Internet point
- Copying service: DIN A4: €0.30, DIN A3: €0.50, black-and-white
- Lost and found
- Textile care
- Reservation for MAC–Forum press center
- Issue of keys for the showers

**Service Center T2**  
T2, level 03/PA  
servicecenter@munich-airport.de  
Phone: +49 89 975 228 75  
Fax: +49 89 975 228 76

Daily from 5.00 to 24.00 hours

- Cloakroom service [see above]
- Left luggage (charges as above)
- Internet point
- Issue of keys for the showers

### Services from A to Z

**AirportClinic M**  
T1, E, level 03/PA  
info@airportclinic-m.de  
www.airportclinic-m.de

Clinic for orthopedics, plastic surgery and urology  
Inpatient and outpatient services

**Airport tours**  
See page 39 for more details

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**Abbreviations on the service pages**

T1/T2 = Terminal 1/Terminal 2, PA = Public Area,  
PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

Automobile service
- Audi Airport Service
  +49 89 975 905 57
  P20, Ebene 06
  +49 8161 999 911
  Drop-off/pick up as part of convenient and secure parking for servicing and repairs, roadworthiness checks, emissions testing, oil changes, and general maintenance
  Open 24 hours

- BMW Airport Service
  +49 89 353 57 50
  Wartungsallee 17
  Automotive shop for servicing and repairs, roadworthiness checks, emissions testing, oil changes, and general maintenance:
  Mon.–Fri. 6.00–22.00 hours; courtesy transport to/from terminals
  [must be pre-booked]
  Drop-off/pick-up: daily, 4.30–0.00 hours

- Mercedes Service
  +49 8122 979 60
  P20, Ebene 06
  Drop-off/pick up as part of convenient and secure parking for servicing and repairs, roadworthiness checks, emissions testing, oil changes, and general maintenance
  Open 24 hours

- Porsche Park & Wash Service
  +49 89 975 905 57
  P20, Ebene 07
  Only available to Porsche Card holders

- Premium parking as part of convenient and secure parking
  +49 89 975 905 57
  P20, Ebene 06
  Drop-off/parking/pick up, general maintenance

- Valet parking service at Munich Airport
  +49 89 975 905 57
  T1: Short-stay zone in module A, B, C, D or E
  T2: Arrivals and departures area at the approach road South
  Registration by phone up to 30 minutes before arrival

- Volkswagen Airport Service
  +49 8161 999 90
  P20, Ebene 06
  Drop-off/pick up as part of convenient and secure parking for servicing and repairs, roadworthiness checks, emissions testing, oil changes, and general maintenance
  Open 24 hours

Baby changing rooms
- MAC, level 03
  T1/T2, at disabled washrooms

Baggage carts
- T1, T2, MAC, departure/arrival area F, and parking garages from automatic dispensing stands, fee €1.00; free of charge in the arrival areas of the terminals

Baggage transport services
- aerogate München
  Phone: +49 89 975 922 40
  Fax: +49 89 975 919 24

- Four Seasons Travel Reisen
  Phone: +43 512 584 157
  Fax: +43 512 585 767

- Freie Dienstmännervereinigung
  Phone: +49 89 975 997 95
  Mobile: +49 171 372 71 79

- Interkep
  Phone: +49 89 309 090
  Fax: +49 89 309 093 33

- Norbert Bach
  Phone: +49 8123 936 908
  Fax: +49 8123 989 707

- M. Schnurrer
  Phone: +49 89 351 0744
  Fax: +49 89 354 56 96
Services from A to Z

Banks/cash dispensers

- Deutsche Bank
  Self-service zone: MAC, level 03
  Cash dispensers:
  T1, E, level 04/PA
  T2 [G, H], level 03/PZ

- Kreis- und Stadtsparkasse Erding  +49 8122 551 132 00
  Branches:
  Nordallee 25
  MAC, level 03
  Currency exchange only:
  T2, level 04/PA

- Postbank
  MAC, level 03  +49 89 973 069 45
  Mon.–Fri. 7.30–21.00 hours, Sat./Sun. 10.00–17.00 hours

- ReiseBank
  Branch: MAC, level 03  +49 89 970 17 21
  MAC, level 03  +49 89 973 067 30
  T2, level 03/PA  +49 89 975 844 80
  T2 [G, H], level 03/PZ  +49 89 970 514 96
  T2 [G, H], level 04/PZ  +49 89 973 067 59
  T2 [G, H], level 05/PZ  +49 89 970 514 25
  +49 89 970 514 79
  T2 [K, L], level 04/PZ
  T2 [K, L], level 05/PZ

- VR-Bank
  Cash dispenser: MAC, level 03

Car rental center

MAC, level 03

- Avis/Budget  +49 89 975 976 00
- Enterprise Rent-A-Car  +49 89 978 804 10
- Europcar
- Hertz/Dollar/Thrifty  +49 89 978 86 12
- Sixt
- Buchbinder  +49 89 203 523 050

Chaplaincy services [see also »Prayers/church services«]

MAC, level 04

- Opening times:
  Mon.–Fri. 8.00–16.00 hours
  Sun. 9.00–13.00 hours
- Counseling
  Protestant: Stefan Fratzscher  +49 89 975 909 28
  Catholic: Franz Kohlhuber  +49 89 975 909 29
- Social service for passengers  +49 89 975 909 32

Chauffeur/limousine service

More details can be obtained at www.munich-airport.de → Passengers and visitors → Getting to the airport → Transfer/limousine service

Childcare (Kinderland)

MAC, level 03  +49 89 975 259 98
Free minding of children aged between 3 and 10 by qualified personnel, Tue.–Fri. 13.00–19.00 hours, Sat./Sun./holidays 11.00–19.00 hours

Children’s play corners

- Leysieffer  MAC, level 03
- Terminal 1  B and C, level 03/PA
- Kiddieland  T2, level 03/PA
- Children’s play areas  T2 [G, H], level 04/PZ
  T2 [G, H], level 05/PZ
  T2 [K, L], level 04/PZ
  T2 [K, L], level 05/PZ

Abbreviations on the service pages

T1/T2 = Terminal 1/Terminal 2, PA = Public Area,
PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

Conference facilities
- Airport Academy +49 89 975 433 03
- municon +49 89 975 932 00
- Hilton Munich Airport +49 89 978 20
- Novotel München Airport +49 89 970 51 30

Customs
- Munich main customs office
- Airport customs office +49 89 975 908 60
- Customs investigation office +49 89 975 906 00

More details can be obtained at www.munich-airport.de → Passengers and visitors → Flight information → Customs and immigration → Customs information

Emergencies
- Emergency services/emergency doctor/ ambulance 112
- Airport fire service
  Emergency call +49 89 975 112
  Operations center +49 89 975 632 21/22
- Airport police
  Emergency call +49 89 975 110
  Operations center +49 89 979 0
- Airport security service
  Emergency call +49 89 975 113
  Operations center +49 89 975 631 10
- Emergency medical service
  Medical Center +49 89 975 633 44

Emergency outpatient clinic/medical emergencies
T1, E, level 03/PA +49 89 975 633 44
Open 24 hours a day

Filling stations
- Agip, Nordallee 45 +49 89 970 16 88
  Refuelling, snacks and shop: open 24 hours
  Car wash: Mon.–Fri. 7.00–19.00 hours
  Sat. 8.00–18.00 hours
  Self-service washing bays: Mon.–Sat. 24 hours
- OMV, Erdinger Allee 2 +49 89 970 514 61
  Refuelling, snacks and shop: open 24 hours
  Car wash: Mon.–Fri. 6.00–22.00 hours
  Self-service washing bays: Mon.–Sat. 24 hours

Flight information
- Munich Airport information +49 89 975 00
- Fax +49 89 975 579 06
- Bavarian Television videotext Pages 710–723
- Mobile timetable website www.muc-flug.de

Flowers
T2, level 03/PA +49 89 975 909 41

Hairdressers
- Bel Hair T2, level 03/PA +49 89 975 933 35
  Daily from 7.30 to 21.00 hours
- Brants Barber & Shop Gents only +49 89 975 945 60
  T2 [G, H], level 04/PZ
  Daily from 6.30 to 21.00 hours
- M-Crew Friseure T1, level 04/PA +49 89 975 945 55
  Daily from 7.30 to 21.00 hours

Hotel buses
Shuttle service by the large hotels in the environment and Munich from and to the airport. There are stops in front of the terminals.
More details can be obtained at www.munich-airport.de → Passengers and visitors → Getting to the airport → Hotel shuttle

Abbreviations on the service pages
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PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

**Hotels**
- See page 34 for more details
- Hotels and rooms can be arranged in Munich and the surrounding area at the main information desk [open 24 hours a day] in the MAC, level 03

**Information systems**
MAC, T1, T2
In every departure and arrival area

**Internet**
- Internet point
  MAC, level 03
  T2 [G, H], level 03/ PA und PZ,
  T2 [G, H], level 04/PZ
  T2 [G, H], level 05/PZ
  T2 [K, L], level 04/PZ
  T2 [K, L], level 05/PZ
- Wireless LAN access
  - T1 Free
    Waiting area A North; level 03, 04
    Waiting area A, A North, B-D; level 04
    Europa Lounge, level 05
    Atlantic Lounge, level 03
    MAC, level 03
  - T2: whole terminal Free
  - MAC-Forum Free
  - »municon« conference center Free
  - Hotels
    Hilton Munich Airport: Lobby and connected conference rooms Free
    Novotel €3 for 1 hour, €6 for 5 hours, €9 for 24 hours

**Lost and found**
MAC, level 03 +49 89 975 214 70
Daily from 6.00 to 23.00 hours

Online lost and found: www.munich-airport.de → Passengers and visitors → At the airport → Lost and found → Munich Airport lost and found

**Lounges**

**Terminal 1/PZ**
- Flughafen München GmbH
  Access for passengers at the invitation of the airlines, tour operators, etc.; Visa, Master, American Express or Eurocard holders pay €29.75
  - Atlantik Lounge
    Level 03, module C +49 89 975 213 29
  - Europa Lounge
    Level 05, module D +49 89 975 213 23
- Air France KLM Lounge
  Level 04, module D
- British Airways Galleries Lounge
  Level 05, module B
- The Emirates Lounge
  Level 05, module C

**Terminal 2/PZ**
- Gates G, H
  - Can be accessed via level 04
    Lufthansa Senator-Café
    Lufthansa First Class Lounge
    Lufthansa Senator Lounges
    Lufthansa Business Lounge
  - Can be accessed via level 05
    Lufthansa First Class Lounge
    Lufthansa Senator Lounge
    Lufthansa Business Lounge
- Gates K, L
  - Can be accessed via all levels
    Lufthansa First Class Lounge
    Level 04, 05
    Lufthansa Senator Lounges
    Lufthansa Business Lounges

**Abbreviations on the service pages**
T1/T2 = Terminal 1/Terminal 2, PA = Public Area, PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

**Lufthansa services**

**Terminal 2**
- Lufthansa curbside check-in
  Car approach road, level 04
- Lufthansa baggage tracing +49 89 975 723 77/78
  Gates G, H, level 03/PZ
  Gates K, L, level 04/PZ, 05/PZ
- Lufthansa Service Center
  Gates G, H, level 04/PZ, 05/PZ
- Lufthansa special services +49 69 86 799 799
  For unaccompanied minors and passengers with disabilities
  - Passenger care rooms
    Gates G, H, level 04/PZ, 05/PZ
    Gates K, L, level 04/PZ, 05/PZ
  - Check-in special care
    Level 04/PA
  - Waiting room for special care
    Level 04/PA
    Level 05/PA

**Information**
- Lufthansa booking and information +49 69 86 799 799
  www.lufthansa.com
- Lufthansa Miles & More +49 69 209 777 777
  www.miles-and-more.com

**Medical Center**
MAC, level 06
- Dentistry +49 89 975 929 20
- ENT, voice and speech disorders +49 89 975 822 50
- Internal medicine, natural medicine +49 89 975 822 40
- Ophthalmology Smileyes +49 89 978 877 33
- Orthopedics +49 89 970 516 88 88
- Physiotherapy +49 89 973 304 50
- Radiology diagnostic center +49 89 975 823 50
- Urology +49 89 975 823 20

**Medical outpatient clinic/medical emergencies**
T1, E, level 03/PA +49 89 975 633 44
Open 24 hours a day

**Meet and Assist Service**
meetandassist@munich-airport.de Phone: +49 89 975 213 66
Fax: +49 89 975 605 38
Care for passengers during arrival, departure and transit (for a charge)

**Mini golf course at Visitors Park**
See page 39 for more details

**Mobility service**
See page 28 for more details +49 89 975 633 33
Care for passengers with restricted mobility

**Napcabs**
T2 (G, H), level 05/PZ
T2 (G, H), level 04/PZ
T2 (K, L), level 05/PZ
Open 24 hours a day
Sleeping compartments, with a desk and internet access

**Parking**
See page 41 for more details

**Passport photo booths**
MAC, level 03
T1, level 03/PA
T2, level 03/PA, 04/PA

**Abbreviations on the service pages**
T1/T2 = Terminal 1/Terminal 2, PA = Public Area,
PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

Pastoral service [see also »Chaplaincy service«]
MAC, level 04

Pharmacy »Metropolitan Pharmacy«
Open daily +49 89 978 802 200

- MAC, level 03: 6.30–21.00 hours
- T2 [G, H], level 04/PZ: 6.30–21.00 hours
- T2 [G, H], level 05/PZ: 7.30–21.00 hours

Porters
Phone: +49 89 975 997 95
Mobile: +49 171 372 71 79
Fax: +49 89 975 997 96

Porters are available for a fee in the airport’s passenger areas; can be booked in advance

Postal service – Deutsche Post AG
- Freising mail sorting center Freisinger Allee
- Post office and mailboxes see below

Post office/PO boxes
- Post office +49 89 973 069 45
  MAC, level 03
  Mon.–Fri. 7.30–21.00 hours, Sat./Sun. 10.00–17.00 hours
- Mailboxes
  MAC, level 03
  T1, level 04/PA
  T2, level 03/PA, 04/PA
- Stamp machines
  T2, level 04/PA
- PO boxes and DHL-Packstation
  MAC, level 03

Prayers/church services [see also »Chaplaincy services«]
Open 24 hours a day

- Chapel
  MAC, level 04
  - Ecumenical midday prayer:
    Mon–Fri 11.55 hours
  - Catholic mass:
    Sat. 18.00 hours, Sun./holidays 10.00 hours
  - Protestant mass:
    Sun./holidays 11.00 hours

- Room for prayer and quiet/meditation
  T2 [G, H], level 05/PZ

Press center
MAC, level 04 +49 89 975 411 50
Reservation +49 89 975 214 65
Hiring and reservation for conferences, presentations, meetings, etc.; for up to around 60 people

Recreation area
T2 [G, H], level 04/PZ; level 05 [non-Schengen]/PZ
T2 [K, L], level 04/PZ, 05/PZ
Comfortable places to sit and recline; desks with their own power connection for laptops, mobile phones, etc.

Shoe cleaning service
T2 [G, H], departures, level 04/PZ +49 163 176 52 17
Classic-Shoe-Shine-Service

Shop & Store
T2 [G, H], level 03/PZ
Free storage service for purchases

Abbreviations on the service pages
T1/T2 = Terminal 1/Terminal 2, PA = Public Area, PZ = Passenger Zone, MAC = München Airport Center
Services from A to Z

**Shops**
You can find information on the more than 170 shops at www.munich-airport.com → Shopping and dining.

**Showers**
MAC, level 03 +49 89 975 214 75
T2, level 03/PA +49 89 975 228 75
T2 (K, L), level 05/PZ

The key to the showers can be obtained in the Service Centers.

Use in the MAC: €15.00 plus a deposit of €20.00, including towels and shower gel (issued when the key is handed over at the Service Center).

Use in the whole of T2: €15.00 including towels and shower gel. In the T2 satellite (K, L), you can book in at a monitor directly next to the showers.

Two barrier-free showers are located in the transition from the MAC to departure area B in Terminal 1, directly behind the Parking Management Center.

**Smoking**
At Munich Airport, smoking is permitted outdoors, in front of the entrances and exits and on the external area of the München Airport Center. In the terminal’s passenger areas, there are indicated smoking lounges – see also the plans for T1, T2 (G, H) and the T2 satellite (K, L).

**State agencies**
- Air traffic control Munich regional office +49 89 978 00
- Federal Aviation Office +49 531 235 584 10
- Federal police Service point T2, level 04/PA +49 89 973 079 888
- Regional Government of Upper Bavaria Office of Aviation Safety +49 89 975 904 00

**Taxis**
- IsarFunk taxi office +49 89 450 540
- Taxi Funk office Freising +49 8161 36 66
- Taxi service point of IsarFunk Phone: +49 89 975 850 50
  Taxi office in T2 Fax: +49 89 975 850 56

**Information from the IsarFunk taxi office**
All drivers are obliged to carry their passengers within the compulsory coverage area.
The following taxis can be chosen as required, for example:
- Limousine, estate car, bus [up to 8 people]
- Smokers/non-smokers

Payment is per taxi, not per person.

**Tax refund**
- Global Blue
  T1, departures B, level 04/PA +49 89 975 929 67
  Daily from 6.00 to 22.00 hours taxfree@globalblue.com
  T1, Modul C-West, level 04/PZ +49 89 975 929 67
täglich 10:00–22:00 Uhr taxfree@globalblue.com
  T2, level 04/PA +49 89 975 843 91
  Daily from 7.00 to 20.00 hours
  T2 (G, H), level 05/PZ +49 89 975 843 90
  Daily from 7.00 to 20.00 hours
- Reisebank (Premier, Tax Free World Wide):
  MAC, level 03 +49 89 970 1721
  Daily from 6.15 to 21.30 hours
  MAC, level 03 +49 89 973 067 30
  Daily from 7.00 to 21.00 hours
  T2 (G, H), daily from 7.00 to 21.00 hours
  Level 03/PA +49 89 975 844 80
  T2 (G, H), level 03/PZ +49 89 970 514 96
  T2 (G, H), level 04/PZ +49 89 973 067 59
  T2 (G, H), level 05/PZ +49 89 970 514 25
  T2 (K, L), level 04/PZ
  T2 (K, L), level 05/PZ

**Terminal services/terminal management**
MAC, level 04 +49 89 975 00
Open 24 hours a day
info@munich-airport.de
Services from A to Z

**Tickets**
- Counter of Deutsche Bahn (DB)/Münchner Verkehrs- und Tarifverbund (MVV)
  MAC, level 03
  Mon.–Fri. from 7.30 to 21.00 hours, Sat./Sun. from 8.30 to 18.30 hours
- DB/MVV tickets can also be purchased from the machines
  MAC, level 03
  T2, level 03/PA

**Toilet for all**
MAC, level 03
with a height-adjustable bench and lifter; key can be obtained from the Service Center

**Tourist information**
- Tourist Information Freising [www.freising.de]
- Tourist Information Erding [www.erding.de]
- Tourist Information München [www.muenchen.de]

**Travel medicine**
T1, E, level 03/PA
For appointments, call: +49 89 975 633 99
Advice, vaccinations [incl. yellow fever]

**VipWing**
T1, level 04/PZ +49 89 975 213 33
More details can be obtained at www.munich-airport.de → Passengers and visitors → Waiting and connecting → VIP Services

**Visitors Park and viewing hill**
See page 38 for more details

**Visitors terrace**
T2, level 07/PA
Daily from 8.00 to 22.00 hours

Free access via level 05; more details can be obtained from the T2 Service Center or at www.munich-airport.de → Passengers and visitors → Experience the airport → Visitors Terrace
Service for passengers with disabilities

**Braille**
- MAC, level 03: A panel in Braille providing an overview of the airport can be found at the main information desk.
- T2, levels 03 and 04: Relief panels describe the way to the special care counter.

**Elevators**
Barrier-free elevators in the terminals, the München Airport Center and parking garages

**Medical Center**
Doctors and healthcare personnel are on duty 24 hours a day. Terminal 1, arrivals area E, level 03
Phone: +49 89 975 633 44,
E-mail: info@airportclinic-m.de

**Mobility Service**
Munich Airport offers passengers with restricted mobility personalized care from the check-in area to the plane, from the plane to the arrivals area or from plane to plane [transit passengers]. This service must be requested from the airline in question or the travel agency at least 48 hours before you commence your journey.

**Parking**
The parking garages have special parking spaces for passengers with restricted mobility – in the direct vicinity of the elevators.

**Services of Lufthansa in Terminal 2**
- Special care counter in the central check-in hall (level 04)
- Passenger care rooms during their stay in the passenger zone until they depart or continue their journey

**Tactile floor guidance system**

**Terminal 1 and MAC**
Tactile markings on the floor guide blind and partially sighted passengers from the S-Bahn rail platform to the elevators to level 03. From there, the guidance system leads to the main information desk in the München Airport Center and in the direction of Terminal 2.

**Terminal 2**
Tactile markings on the floor to guide blind and partially sighted passengers lead to the information desk at level 04: via an elevator from one of the northern entrances West [level 03] or at ground level from the entrance area North [level 04].

**Washrooms for wheelchair users**

**Terminal 1 and MAC**
- in the public area at level 03
- in the arrival and departure areas at levels 04 and 05
- in the MAC at levels 03 and 04

**Terminal 2**
- in the public areas at levels 03–05
- Gates G, H in all arrival and departure areas at levels 03–05
- Gates K, L at levels 04 and 05

**Wheelchairs**
- at all information counters in the departure areas
- at the main information desk in the MAC [level 03]

**Toilet for all**
In the MAC [level 03]: with a height-adjustable bench and lifter; key can be obtained from the Service Center
/Cafés, bars and restaurants

In the München Airport Center, level 03

- Airbräu
  Tasty Bavarian morsels, home-brewed beer, beer garden, tour of the brewery
  +49 89 975 931 11

- Caffé Vergnano
  International coffee specialities
  Forum
  +49 89 975 843 30

- Fernweh Bar
  Fresh juice, fruit cups
  MAC Travel Market

- Leysieffer
  Asian, Bavarian, Italian, sushi
  +49 89 975 931 20

- McDonald’s
  with McCafé and McDrive
  Forum
  +49 89 975 931 40

- Segafredo Eiscafé da Riccardo
  Original Italian café, home-made ice-cream
  +49 89 975 931 20

- Smokey Joe’s
  Sausage in tomato and curry sauce with French fries
  Forum
  +49 89 975 932 90

- Surf and Turf
  Fish and meat specialities
  +49 89 975 933 30

In Terminal 1,
public area

- Bamee
  Original Thai cuisine
  C, level 04
  +49 89 975 931 70

- Bars with a beer garden
  +49 89 975 931 50
  Paulaner Bar: A, level 03
  Coca-Cola Bar: B, level 03
  Erdinger Bar: C, level 03
  Alfredo Bar: D, level 03

- Café Bars
  +49 89 975 931 50
  Allresto Coffee Bar: A, level 04
  Café Servus: E, level 04
  Coffee Fellows: B, D level 04
  Apollinaris Bar: C, level 04

- Käfer Bistro
  Käfer’s classics, Bavarian, Asian
  A, level 04
  +49 89 975 933 00

In Terminal 1,
passenger zone

- Bars
  +49 89 975 931 63
  Hofbräu Bistro: A, D, level 04
  Langnese Bistro: B, C, level 04

- Bruschetteria
  Bruschetta, dolci, wine
  A North, level 04
  +49 89 975 931 60

Cafés, bars and restaurants
More details can be obtained at: www.munich-airport.com → Passengers and visitors → Shopping and dining
Cafés, bars and restaurants

**im Terminal 2, öffentlicher Bereich**

- **Airport Oliva**
  Southern European specialities/snacks
  Level 03
  +49 89 975 844 58

- **Bäckerei Wünsche**
  Level 03

- **Bagutta Pizza Culture**
  Pasta, salads, dolci and coffee
  Level 05
  +49 89 975 850 05
  T2@kuffler.de

- **Brioche Dorée**
  Level 04

- **Cloud 7**
  Bar
  Besucherterrasse

- **Maredo**
  Grill & Café Lounge
  Level 05
  +49 89 973 307 00

- **Mangostin Airport**
  Asian specialities/sushi bar
  Level 05
  +49 89 975 850 00
  T2@kuffler.de

- **Starbucks**
  Level 03
  +49 89 973 378 43

- **Subway**
  Level 03

**im Terminal 2, Passagierbereich**

- **Gates G, H**
  - Adelholzener Bar
    Level 04
    +49 89 975 932 92

  - Airbräu »next to heaven«
    Tasty Bavarian morsels, home-brewed beer
    Level 05
    +49 89 975 932 80

  - Bamee
    Sushi, soups, original Thai cuisine
    Level 05
    +49 89 975 850 21

  - Bistro Organic
    100% organic range: fresh juices, muesli, salads, fruit, focaccia, cake
    Level 04
    +49 89 975 932 60

  - Bluebird Bar
    Level 05

  - Bocanero
    Level 05, Nord

  - Dallmayr
    Café/bistro/bar
    Level 04
    +49 89 975 936 88

  - 4URBS
    Street Food, international
    Level 04
    +49 89 975 932 90

- **Fürstenlounge**
  Level 04
  +49 89 975 932 93

- **Käfer Bistro**
  Käfer’s classics, Bavarian, Asian
  Level 04
  +49 89 975 932 70

- **News & Sports Bar**
  Level 05
  +49 89 975 932 94

- **Seafood Sylt meets Asia**
  Fish specialities
  Level 04
  +49 89 975 850 40

- **Selmans Restaurant & Bar**
  Level 05
  +49 89 907 766 68

- **Wiener’s**
  Wiener’s coffee specialities, Austrian sweets and pastries
  Level 05
  +49 89 975 850 21

**Gates K, L**

- **Amo**
  Italian
  Level 04

- **Bubbles Bar**
  Seafood & champagne
  Level 04

- **Hans im Glück**
  Burger
  Level 04

- **Lenbach’s Bar**
  International
  Level 04

- **Schuhbeck’s Platzl**
  Bavarian
  Level 04

- **Schuhbeck’s Platzl / Viktualienmarkt**
  Level 04

- **Sissi & Franz**
  Bavarian, Austrian, international
  Level 04
Hotels

Hilton Munich Airport
Terminalstraße Mitte 20

- Located between Terminal 1 and 2
- 343 rooms and 46 suites [of which 315 are non-smoking rooms] with air-conditioning system, sound-proof windows, LAN/WLAN, TV with AUX and MP3, video on demand, telephone, mini bar, 24-hour room service and barrier-free living
- 30 conference rooms, Palm Atrium, Business Center
- »fit & fly SPA« with a swimming pool, whirlpool, steam bath, sauna, solarium, massages and cosmetic treatments
- »Charles Lindbergh« restaurant with international and regional cuisine, Nightflight Bar
- Parking garage P26 with 1,252 parking spaces
- Limousine shuttle service at the airport

Reservations can be made under:
Phone: +49 89 978 20,
info.munichairport@hilton.com

Novotel München Airport
Nordallee 29

- Can be reached from the terminals by public bus (number 635) in five minutes
- 257 rooms [of which 219 are non-smoking rooms] with kettle and ingredients to make coffee and tea [free], noise-proof windows, air-conditioning system, flat-screen TV, media hub, safe, telephone, mini bar
- Six conference rooms, two board meeting rooms with a terrace and view of the runways
- Sauna, fitness room, Business Lounge with free internet access, hotel bar with cocktails
- Restaurant with international specialities, breakfast buffet, room service
- On-site parking

Reservations can be made under:
Phone: +49 89 970 51 30,
h6711@accor.com

»municon« conference center
Terminalstraße Mitte 18

- In the MAC, North wing, level 08
- 27 conference rooms from 18 m² to 210 m² with daylight; three lounges – classic and club area; leading-edge conference technology: video beamer, smart boards, flip chart, magnetic board, pin board, screens, WLAN access
- »Bella Vista« conference restaurant
  Space for 150 people
  - International, Bavarian and Mediterranean specialities and lunch buffet
  - Sunday brunch
- Open Mon.–Fri. from 8.00 to 20.00 hours; also in the evening and on weekends for events for a service surcharge

Reservations can be made under:
Phone: +49 89 975 932 00
Fax: +49 89 975 932 06
info@municon.de
/Travel market

The tour operators/travel agencies are located in Terminal 2, level 03 and the München Airport Center. Changes are possible at any time at short notice.

### In the München Airport Center

<table>
<thead>
<tr>
<th>In the München Airport Center</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>alltours Flugreisen</td>
<td>+49 89 975 991 40&lt;br&gt;<a href="mailto:ap-muc@alltours.de">ap-muc@alltours.de</a></td>
</tr>
<tr>
<td>Checkpoint Reisen GmbH</td>
<td>+49 89 975 990 43&lt;br&gt;<a href="mailto:info@checkpointreisen.de">info@checkpointreisen.de</a></td>
</tr>
<tr>
<td>FTI Ferienwelt</td>
<td>+49 89 975 995 20&lt;br&gt;<a href="mailto:fti-ferienwelt@abflugonline.de">fti-ferienwelt@abflugonline.de</a></td>
</tr>
<tr>
<td>Fünf vor Flug</td>
<td>+49 89 975 992 50&lt;br&gt;<a href="mailto:info@abflugonline.de">info@abflugonline.de</a></td>
</tr>
<tr>
<td>L’tur Tourismus</td>
<td>+49 89 973 066 33&lt;br&gt;<a href="mailto:muenchen-muc@ltur.de">muenchen-muc@ltur.de</a></td>
</tr>
<tr>
<td>Reisecenter alltours GmbH</td>
<td>+49 89 975 991 41&lt;br&gt;flughafen-muenchen@alltours reisecenter.de</td>
</tr>
<tr>
<td>sonnenklar.TV</td>
<td>+49 89 975 995 30&lt;br&gt;<a href="mailto:sonnenklartv@abflugonline.de">sonnenklartv@abflugonline.de</a></td>
</tr>
<tr>
<td>Travel FM Schmetterling Reisen</td>
<td>+49 89 975 990 33&lt;br&gt;info@travelfm</td>
</tr>
<tr>
<td>Thomas Cook &amp; air marin</td>
<td>+49 89 970 529 34&lt;br&gt;<a href="mailto:muenchen@mytravelcompany.de">muenchen@mytravelcompany.de</a></td>
</tr>
<tr>
<td>TUI Vertrieb &amp; Service GmbH</td>
<td>+49 89 975 992 10&lt;br&gt;<a href="mailto:muenchen@tui-flughafen.de">muenchen@tui-flughafen.de</a></td>
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</tbody>
</table>

### In Terminal 2

<table>
<thead>
<tr>
<th>In Terminal 2</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Holiday4me</td>
<td>+49 89 978 805 60&lt;br&gt;<a href="mailto:office@holiday4me.de">office@holiday4me.de</a></td>
</tr>
<tr>
<td>L’tur Tourismus</td>
<td>+49 89 973 066 33&lt;br&gt;<a href="mailto:muenchen-muc@ltur.de">muenchen-muc@ltur.de</a></td>
</tr>
<tr>
<td>FIRST Reisebüro</td>
<td>+49 89 970 516 80&lt;br&gt;<a href="mailto:muenchen10@first-reisebuero.de">muenchen10@first-reisebuero.de</a></td>
</tr>
<tr>
<td>Reisecenter alltours GmbH</td>
<td>+49 89 975 991 42&lt;br&gt;flughafen-muenchen-T2@ alltoursreisecenter.de</td>
</tr>
</tbody>
</table>

### Airlines

#### Terminal 1

- Aer Lingus
- Aeroflot
- Air Cairo
- Airberlin
- Air Europa
- Air France
- Air VIA
- AirBaltic
- Airberlin
- Alitalia
- American Airlines
- BAe Systems
- Borajet
- British Airways
- Bulgarian Air Charter
- Condor
- Delta
- easyJet
- Ellinair
- Emirates
- Etihad Airways
- Finnair
- flybe
- Freebird Airlines
- Germania
- Iberia
- Icelandair
- KLM
- Kuwait Airways
- Mahan Air
- Meridiana
- MHS Aviation
- Norwegian
- Nouvelair Tunisie
- Oman Air
- Onur Air
- Pegasus Airlines
- Qatar Airways
- Royal Air Maroc
- Royal Jordanian
- S7 Airlines
- SATA Internacional
- Saudia
- SkyWork Airlines
- SmartLynx
- SunExpress
- SunExpress Deutschland

#### Terminal 2

- Air Canada
- Air China
- Air Dolimiti
- Air Malta
- ANA
- Austrian Airlines
- bmi regional
- Croatia Airlines
- Egyptair
- Germanwings
- LOT Polish Airlines
- Lufthansa
- Luxair
- SAS Scandinavian Airlines
- Singapore Airlines
- South African Airways
- SWISS
- TAP Portugal
- Thai Airways intl.
- United Airlines

#### Arrivals/departures F

- Arkia
- EL AL
- ISRAIR

Status: February 2016

Airlines or type of aircraft
www.munich-airport.com → Passengers and visitors → Flight informations
Visitors Park

The Visitors Park offers highlights for young and old: an airport exhibition, a playground, historic aircraft, the visitors hill and an ADAC rescue helicopter.

**Attractions**

- **Viewing hill**
  Admission: €1 [with change dispenser]
  * Not suitable for prams and wheelchairs

- **Historic aircraft**
  Junkers Ju 52, Douglas DC-3 and Lockheed Super Constellation with sound recordings; admission €1 [coin operated, no reductions]

- **Exhibition with a cinema**
  Exciting information every day about Munich Airport – for nothing

- **Airport souvenirs**
  Rich choice of toys and souvenirs

- **Mini golf course**
  The 18-hole course in the Visitors Park is open daily, depending on the weather.

- **»Tante Ju’s Speisenwerkstatt« restaurant**
  Phone: +49 89 975 995 10, TanteJus@allresto.de

- **Airport tours**
  Airport tours over the whole campus by bus and with qualified guides; duration: approx. 50 minutes; begins at the Visitors Park.

- **Contact**
  Phone: +49 89 975 413 33
  besucherservice@munich-airport.de
  www.munich-airport.de/besucherpark

**Visitors Park**

Everything about the Visitors Park and airport tours
www.munich-airport.de ➔ Passengers and visitors ➔ Experience the airport
/Road network

- **From Munich**
  Via the expressways A9 and (from the Neufahrn intersection) A92 in the direction of Deggendorf, Flughafen München exit, or via the B11 or B13 as of the central ring road (Mittlerer Ring) and the A92

- **From Deggendorf, Dingolfing and Landshut**
  Via the A92, Erding exit, and the airport east expressway [FTO] or via the A92, Freising-Mitte exit

- **From Passau**
  Via the B388 or the A94 and the FTO

- **From Nuremberg and Regensburg**
  Via the A9 and (from the Neufahrn intersection) the A92, Flughafen München exit

- **From Augsburg**
  Via the A8, A99, A92, Flughafen München exit

/Parking

The underground parking garages P1 to P4 and the parking garages P5, P7 and P8 above ground are situated opposite Terminal 1. Another above ground parking garage [P20] is located in the direct vicinity of Terminal 2. The underground parking garage P26 is located at the Hilton Munich Airport. Luminous signs point to free parking spaces.

Vacationer parking at P41/P80/P81
In the Nordallee and Südallee; transfer to the terminals by rapid train or bus is free if you present the parking lot ticket.

Parking Management Center
The Parking Management Center at the München Airport Center is open 24 hours a day.

Parking services [for a charge]
- Convenient and secure parking in P20, level 06: Services for your car, such as washing, cleaning of the interior, transfer to a garage
- Valet parking at Terminal 1 and Terminal 2: If you wish, your vehicle is parked and given back to you on time. Registration up to 30 minutes before you arrive at Munich Airport under the phone number +49 89 975 905 57.
- XXL parking in P1 and P20, level 03: Extra-wide lots
- Last-second parking: Stopping zones in front of the terminals.

Parking service number
Phone: +49 89 975 222

More information and online booking
www.munich-airport.de → Passengers and visitors → Car & Parking
During peak hours, the rapid transit rail lines S1 and S8 run alternately from and to the airport every 10 minutes. The journey from/to the Central Station takes around 40 minutes. All of the stations on the S1 and S8 lines are shown on the map of the S-Bahn network. At Munich Central Station, in Pasing and at the Ostbahnhof, there are connections to the regional and long-distance trains of Deutsche Bahn.

Detailed information on S-Bahn and mainline rail services is available at all DB sales offices, in authorized travel agencies, at all ticket machines, by calling the toll-free rail timetable phone line [0800 150 70 90] and the travel service phone line 0180 699 66 33 (around 60 cents/min.) and on the Internet at www.s-bahn-muenchen.de, www.mvv-muenchen.de and www.bahn.de.
/Bus connections

Augsburg, Deggendorf, Dingolfing, Erlangen, Günzburg, Innsbruck, Landshut, Nuremberg, Passau, Raubling, Regensburg, Salzburg, Ulm, Wendling/Irschenberg, Wörgl
Postbus 01806 97 27 27 97
www.postbus.de

Augsburg, Garmisch-Partenkirchen, Innsbruck, Seefeld, Salzburg
Flixbus +49 30 300 137 300
www.flixbus.de

Bamberg, Erlangen, Nuremberg
BusandFly (0951) 395 95
www.busandfly.com

Erding, Markt Schwaben
- Scharf Reisen +49 8762 2739, +49 89 975 993 99
www.scharf-reisen.de
- MVV-Bus 512, Call Center +49 89 414 243 44
www.mvv-muenchen.de

Freising
- MVV-Bus 635, Call Center +49 89 414 243 44
www.mvv-muenchen.de
- RVO Regionalverkehr Obb. +49 8122 227 296
www.rvo-bus.de

Ingolstadt
- Kraftverkehr Bayern GmbH +49 841 490 160
www.kraftverkehr-bayern.de
- Ingolstådter Verkehrsgesellschaft +49 841 934 180
www.invg.de

Landshut
- Stadtwerke Landshut +49 871 111 36 703
www.stadtwerke-landshut.de
- Scharf Reisen +49 8762 2739, +49 89 975 993 99
www.scharf-reisen.de

München Messe [Munich Trade Show Center]
- Autobus Oberbayern +49 89 323 040
www.autobusoberbayern.de
- Messe München GmbH +49 89 949 207 20
www.messe-muenchen.de

Prague
- Student Agency +42 542 424 380
www.studentagency.eu
- DB Bahn/Omnibusverkehr Franken +49 911 989 78 10
www.bahn.de/frankenbus

Taufkirchen [Vils], Wartenberg
Scharf Reisen +49 8762 27 39, +49 89 975 993 99
www.scharf-reisen.de

For more information on destinations, timetables and ticket prices contact the information desk in the MAC or in Terminal 2 [level 03]. Timetable details are also available at the bus stops. Routes to the bus stops at the MAC, at Terminal 1 [A, D] and at Terminal 2 [level 03] are marked. Please follow the signs.
The places and regions in bold are served by operators that have a counter in the München Airport Center or in Terminal 2.

Zielorte

- Abensberg
- Aichach
- Aichach
- Altötting
- Amberg
- Augsburg
- Bad Abbach
- Bad Aibling
- Bad Gögging
- Bad Reichenhall
- Bad Tölz
- Bad Wiessee
- Bad Windsheim
- Bad Wörishofen
- Berchtesgaden
- Buchloe
- Dachau-Fürstenfeldbruck
- Dießen/Ammersee
- Dillingen
- Donau-Ries
- Eichstätt
- Ergoldsbach
- Erlangen
- Essing
- Friedberg
- Fürth
- Garching
- Garmisch-Partenkirchen
- Günzburg
- Herrsching
- Hersbruck
- Höchstadt
- Innsbruck
- Kaufbeuren
- Kehlheim
- Kempten
- Kirchweidach
- Kitzbühel
- Landsberg am Lech
- Landshut
- Lindau
- Linz
- Mainburg
- Mallsersdorf
- Memmingen
- Miesbach
- Mindelheim
- Mühlendorf
- Münchsmünster
- Neuburg/Schrobenhausen
- Neustadt/Aisch
- Neustift/Stubaital
- Neu-Ulm
- Nuremberg
- Obergmünchen
- Osterhofen
- Passau
- Prien/Chiemsee
- Riedenburg
- Rosenheim
- Roth
- Rotenburger o. d. Tauber
- Rottach-Egern
- Salzburg
- Schnaittach
- Schongau
- Schwabach
- Schwabmünchen
- Schwantorf
- Seefeld
- Sölden/Obergurgel
- Starnberg
- St. Anton/Arlberg
- Stuttgart
- South Tyrol
- Tegernsee
- Traunstein
- Türkheim
- Uffenheim
- Ulm
- Unterallgäu
- Wasserburg
- Weilheim
- Wels
- Wolfratshausen
- Zillertal/Mayrhofen
- Zwiesel

Passengers are picked up on their doorstep by the transfer buses and dropped off again there. Please ask the operator about booking.

München Airport Center
Level 03

- airportliner +49 89 975 929 70
- Bavaria Flughafentransfer GmbH +49 821 499 001
- Burghart Flughafentransfer +49 89 975 929 80
- Four Seasons Travel Reisen GmbH +43 512 584 157
- Käsweber Reisen +49 89 975 929 70
- Salzburger Mietwagen und Reise Service GmbH +43 662 8161

Terminal 2
Level 03

- airportliner +49 89 975 929 70
- Bavaria Flughafentransfer GmbH +49 821 499 001
- Four Seasons Travel Reisen GmbH +43 512 584 157
- Salzburger Mietwagen und Reise Service GmbH +43 662 8161

Transfer services

The places and regions in bold are served by operators that have a counter in the München Airport Center or in Terminal 2.
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info@munich-airport.de
www.munich-airport.de

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http://www.facebook.com/
flughafenmuenchen
http://twitter.com/MUC_Airport