



Airport Guide

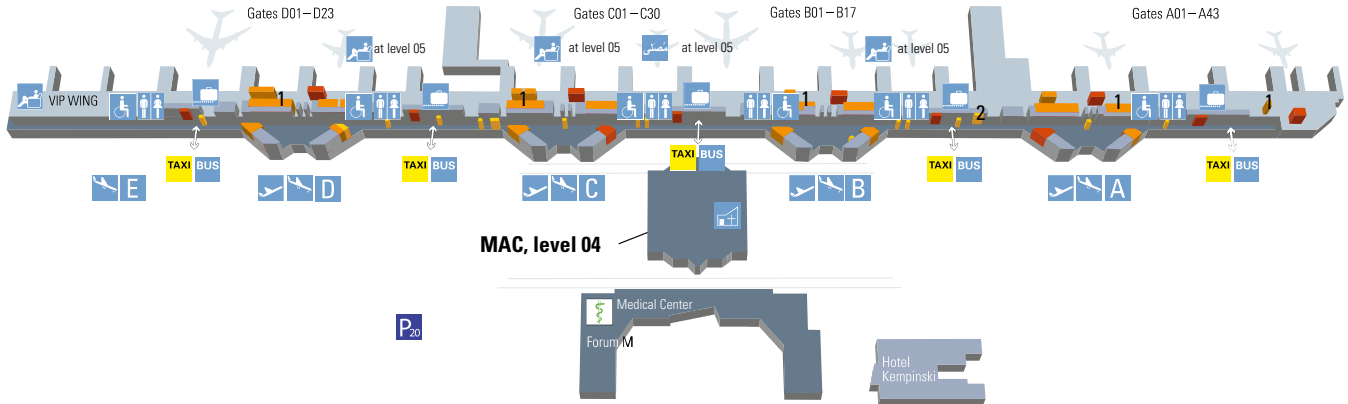
Munich Airport at a glance



Terminal 1 and the München Airport Center (MAC)

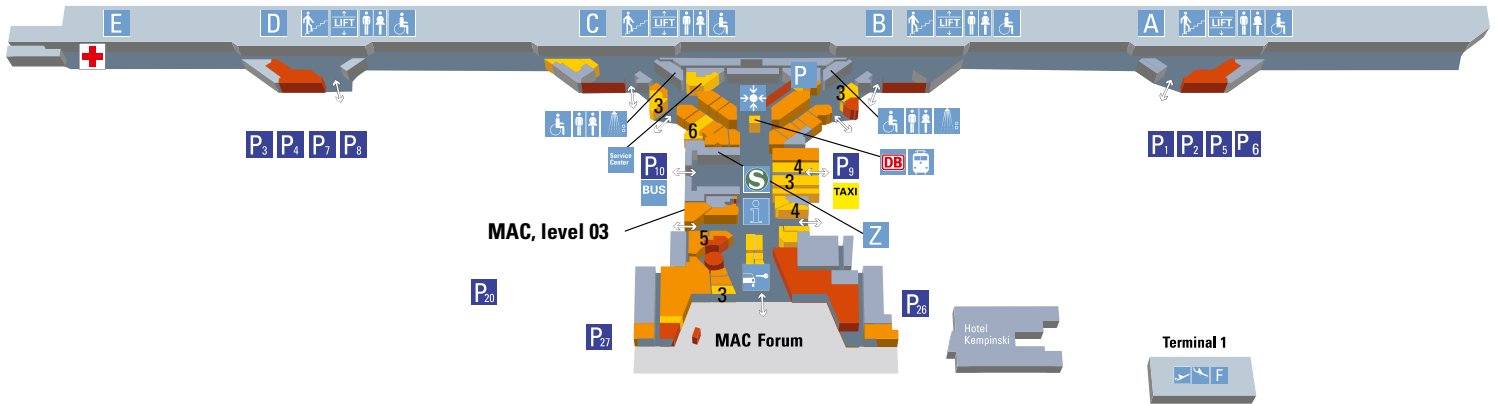
Level

04



Level

03



Departures/arrivals

Passenger area

Public area

MAC Forum:
Medical Center
"Forum M" press center
municon conference center

Information desk

Service center/lost and found/left luggage

Meeting point

Washrooms

Showers

Elevators/stairs

Baggage claim

Lounges

Buses

Multistory car park

Car park control center/
parking service point

Trains/Deutsche Bahn

Taxis

Car rental center

Chapel

Prayer rooms

AirportClinic M/
Medical Center

Entrance/exit

Shops

Restaurants

Services

1 Travel Value / duty free

2 Tax refund

3 Banks

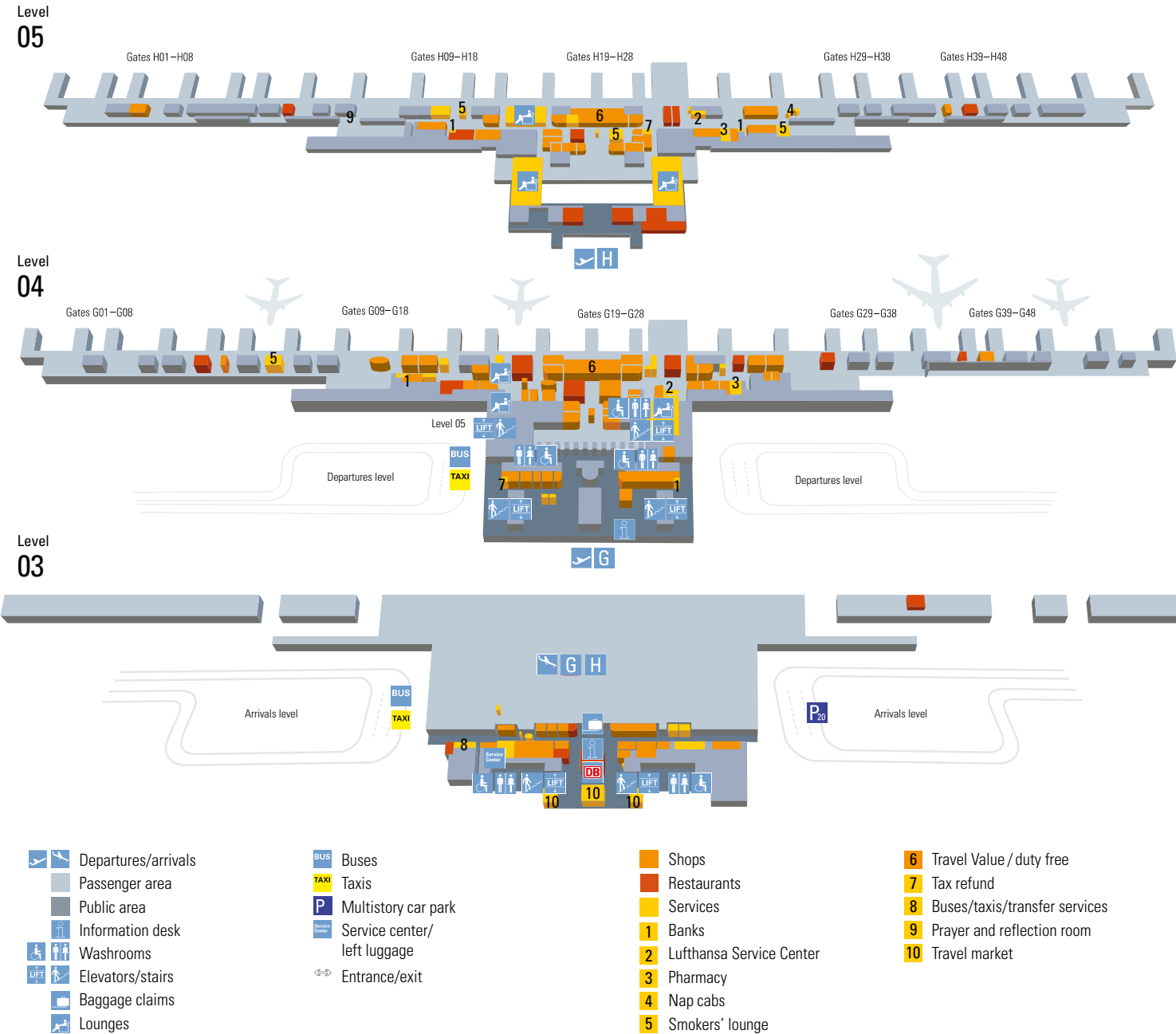
4 Travel market

5 Post office

6 Pharmacy



Terminal 2



A city at the heart of the airport



Terminal 1 and the München Airport Center (MAC)

Level 04 in Terminal 1 is at street level. You'll find the check-in counters here, as well as numerous shops, cafés and restaurants.

One floor down, on level 03, there are moving walkways connecting to all other areas of the terminal. They offer quick and easy access to the München Airport Center (MAC) and car parks.

The rapid transit train station is located below ground, at level 02 in the München Airport Center. The MAC also has a large number of retail and service outlets on level 03.

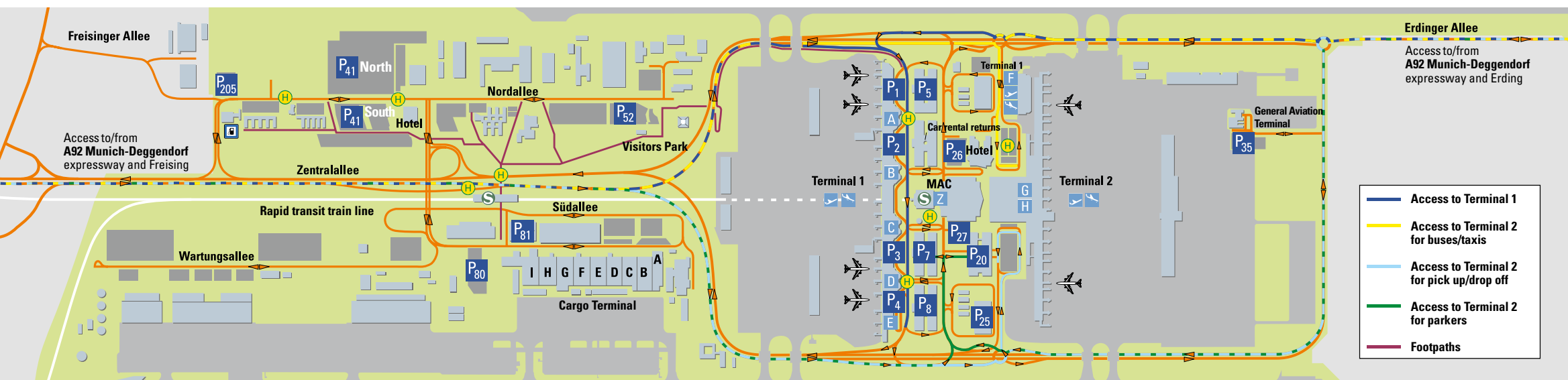
Terminal 2

Lufthansa, the Start Alliance and other Lufthansa partners operate out of Terminal 2.

Ticket and check-in counters are located on level 04 in the main hall. Additional check-in counters can be found one floor down, on level 03 (arrivals). The public and gate areas on all three levels of Terminal 2 have a large number of shops, restaurants, bars and service outlets.

Where to find us ...

... and the airport city



Munich Airport not only has the best connections to destinations all over the world, but much more besides. With over 150 retail stores and some 50 places where you can eat and drink, it's like a city center, offering travelers and visitors plenty to see and do. It's also an ideal venue for all kinds of events.

MUC's gastronomic delights

Do you enjoy traditional Bavarian fare or do you prefer Mediterranean cuisine or Asian food? Do you like to dine in



style in elegant surroundings or do you prefer a quick snack to go? Munich Airport's restaurants and cafés have something to suit every taste. Come and enjoy.

Find out more at www.munich-airport.de → Passengers and Visitors → Shopping and dining

Spoil for choice

At the airport you'll find more than 150 brand stores carrying the very latest collections from all over the world – everything from Aigner to Marc O'Polo and from Navyboot to Zegna. Whether it's fashion, leather goods or jewelry, gifts, travel items or electronics, the choice is as diverse as it is inspiring.

Find out more at www.munich-airport.de → Passengers and Visitors → Shopping and dining

MUC – not just an airport

Munich Airport is far more than just an airport; it's like a self-contained city. The two terminals and the MAC have travel markets, hair salons, spas, children's play areas, a medical center, a service center and more ... you'll be surprised.

Find out more at www.munich-airport.de → Passengers and Visitors → Waiting and connecting



Discover our airport world

Are you interested in learning more about our airport and seeing how we operate? How about a visit to our information center or a guided bus tour to find out more? We promise you: seeing our airport up close is a worthwhile experience. Let us take you on a journey into our unique world.

Find out more at www.munich-airport.de → Passengers and Visitors → Experience the airport

40	HQ2 Lufthansa	LH 1848 Rome (FCO)	16-WS	496 Lufthansa	LH 2252 Lyon
40	630 Lufthansa	LH 1890 Florence		53 Lufthansa	LH 1938 Trier
40	H28 Lufthansa	LH 1900 Turin		54 Lufthansa	LH 2128 Dresden
40	608 Lufthansa	LH 2236 Paris (CDG)		20 Lufthansa	LH 2100 Hanover
40	625 Lufthansa	LH 2308 Amsterdam		37 Lufthansa	LH 1862 Milan
45	H14 Lufthansa	SK 2658 Copenhagen		92 Lufthansa	
45	644 Lufthansa	LH 2252 Brussels			



Service nonstop

Important Contacts and Phone Numbers

Munich Airport Information

(Available 24 hours a day for inquiries on flight departures and arrivals, flights worldwide, connections, how to get to and from the airport, parking at the airport, retail and hospitality at the airport, and much more)

Tel.: +49 89 975-00

Fax: +49 89 975-57906

info@munich-airport.de

Guided Airport Tours/Visitor Service

Tel.: +49 89 975-41333

besucherservice@munich-airport.de

Munich Airport Lost & Found

We handle items lost or found anywhere on the airport campus, but not in taxis, trains, station waiting areas or aircraft.

Tel.: +49 89 975-21370

fundbuero@munich-airport.de

Lost & Found Online

www.munich-airport.de

→ Passengers and Visitors

→ Waiting and connecting

→ Lost and found

→ Munich Airport lost and found

→ Reporting lost/found items

Hotels at the Airport

Kempinski Hotel Airport München

Tel.: +49 89 9782-0

www.kempinski.com/

munichairport

Novotel München Airport

Tel.: +49 89 970513-0

www.novotel.com

Meet and Assist Service

(Support and assistance for inbound, and transit passengers)

Tel.: +49 89 975-21366

meetandassist@munich-airport.de

Car Rental Center

(Avis, Europcar, Hertz, Sixt, Terstappen) MAC, level 03

Car Park Control Center

Tel.: +49 900 1727537 (46 cents/min. from land lines in Germany, mobile costs may vary)

Pre-booking parking online

www.munich-airport.de

→ Passengers and Visitors

→ Getting to the airport

→ Car & Parking → Parking

→ Online parking reservations

Rapid Transit Trains

Lines S1 and S8 operate regular services connecting the airport with Munich stations (Munich East, Marienplatz, and Munich Central). Airport stations: Visitors Park and the airport

Terminal 1 Service Center

(Left luggage, checkroom service, photocopying, faxing and more)

Tel.: +49 89 975-21375

Fax: +49 89 975-21376

servicecenter@munich-airport.de

Terminal 2 Service Center

Tel.: +49 89 975-22875

Fax: +49 89 975-22876

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Date: February 2012

Subject to change without notice.